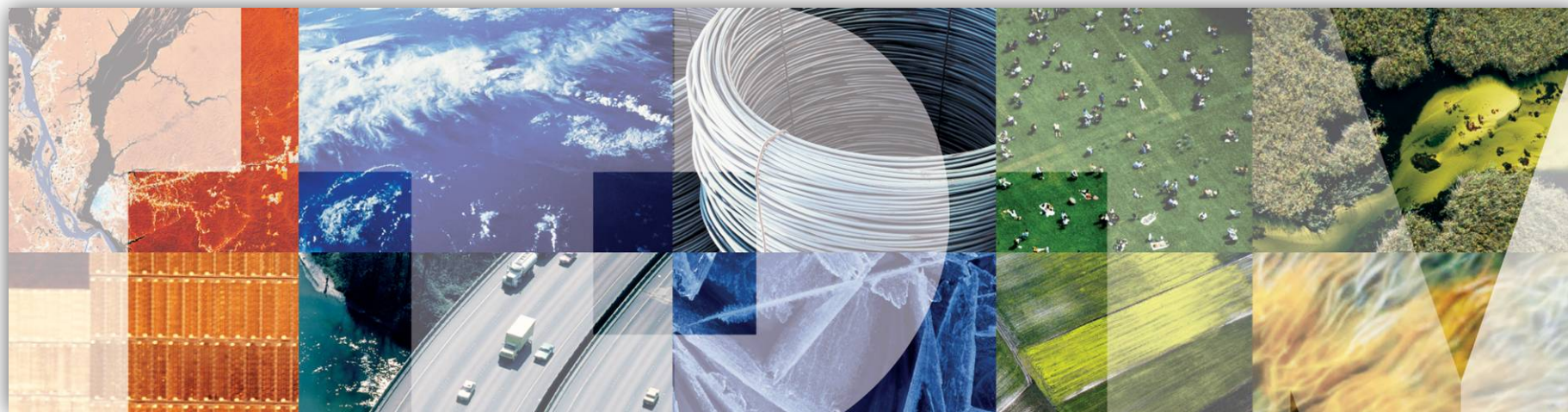


z/OS Documentation Blog – Live!



SHARE Boston August 1st-5th 2010

IBM Participants (in no particular order)





Meet the team	Name	Responsibility
 	Iris Rivera & Adrienne Becker	z/OS Installation z/OS Migration
	Jodi Everdon	<ul style="list-style-type: none"> ➤Diagnostics and Service Aids ➤Extended Addressability ➤Messages and Codes ➤Subsystem Interface ➤z/OS Problem Management
	Debra Quick	<ul style="list-style-type: none"> ➤System Commands ➤Program Management ➤JCL ➤Installation Exits ➤Resource Recovery ➤Messages
	James Guilianelli	<ul style="list-style-type: none"> ➤Initialization and Tuning ➤MVS Planning: GRS and Operations ➤Sysplex Service ➤HCD ➤Messages

IBM Participants



Meet the team	Name	Responsibility
   	<p>Toshiba Burns Johnson,</p> <p>Wayne O'Brien</p> <p>Kirsten Mc Donald</p>	<p>z/OS Management Facility aka z/OS MF</p>
	<p>Richard Theis</p>	<p>➤z/OS Development</p>
	<p>Saheem Ganados</p>	<p>➤z/OS Development</p>



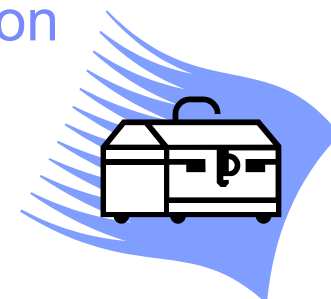
IBM Participants (in no particular order)

Meet the team	Name	Responsibility
	Kevin Minerley	LookAt Messages, IBM Softcopy (publications on DVD)
	Greg Walters	➤ Human Factors ➤ Product documentation
	Robert Pfeiffer	➤ Tools team lead ➤ Information Centers
	Geoff Smith	➤ Information Strategy ➤ Internet Library ➤ Information Centers

MVS Questions

Meet the team	Name	Component Author
	Adrienne Becker (Remote)	<ul style="list-style-type: none">➤ Assembler Services➤ Unicode➤ Callable Service➤ Messages
	Marcie Corral	<ul style="list-style-type: none">➤ Advanced Peer to Peer Communication (APPC)➤ Messages

z/OS Problem Management and MVS Diagnostic Information



Questions:

- What tasks would you like to see covered in *z/OS Problem Management*?
- Currently, the audience for *z/OS Problem Management* is geared mainly for people relatively new to problem diagnosis. Would you like to see advanced topics? If so, which type of topic would you like to see covered?
- Currently, *z/OS Problem Management* includes new components like Predictive Failure Analysis (PFA) and Runtime Diagnostics. Is this where you expect to find information about these components? Have you looked in other publications to find the information about PFA? Where?
- What type of improvements could we make to our traditional MVS diagnostic documentation such as *MVS Diagnosis: Tools and Service Aids, Messages, and System Codes*?

MVS Questions continued...

Questions:

- What books in the MVS Library do you use the most?
- Can you easily find the information you are looking for in the MVS (BCP) Library?
- Are there any BCP topics you want to see presented in task oriented format?
- What type of improvements could we make to our traditional BCP information to make it easier for you to do your job?
- Have you ever tried to information about a function or component and couldn't locate it?
Which function or component?



Information Delivery

Questions:

How do you access your publications?

Do you have locally installed repositories?

Are the local repositories managed by you on a laptop or the network?

What format do you prefer (Book, PDF, Information Center)

How do you manage updates?



z/OS Hot Topics Newsletter







Questions:

- What type of articles, topics, or features would you like to see in future issues?
- Currently, the audience for z/OS *Hot Topics* is System Programmers. Would you like us to consider other audiences? Who?



Meet the z/OSMF User Technologies Team...

Photo	Name	Years with IBM
	Toshiba Burns-Johnson, Information Development	2
	Kirsten McDonald, User Experience Architect	21
	Wayne O'Brien, Information Development	22
	Greg Walters, User Experience, Research, and Evaluation	33



Subject: IBM z/OSMF Management Facility (z/OSMF)



z/OSMF: Create a new face for z/OS

- IBM z/OS Management Facility (z/OSMF) provides a framework for managing various aspects of a z/OS® system through a Web browser interface. By streamlining some traditional tasks and automating others, z/OSMF can help to simplify some areas of system management and reduce the level of expertise needed for managing a system.

Questions for the Audience

- Have you installed and configured z/OSMF? What has been your experience with the configuration process?
- What system management tasks have you performed with z/OSMF?
- How easy was it to learn the product interface? What could we do better?
- What was your experience with using the integrated online help system?
- What other system management tasks would you like to see covered through a GUI in z/OSMF?

